# **Prototyping Techniques**

You will learn different techniques for rapid prototype development ranging from paper and plastic simulations to partially completed systems

Iomas Ton

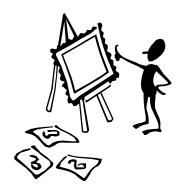
### **Low Fidelity Prototypes**

#### Paper-based prototypes

- A paper mock-up of the interface look, feel, functionality
- "Quick and cheap" to prepare and modify

#### **Purpose**

- Brainstorm competing representations
- Elicit user reactions
- Elicit user modifications / suggestions



lames Tam

#### **Low Fidelity Prototypes**

#### **Sketches:**

- A drawing of the high-level appearance of the intended system
- The crudity of the prototype means people concentrate on high level concepts
- It may be hard to envision the progression of a dialog

Iomas Tom

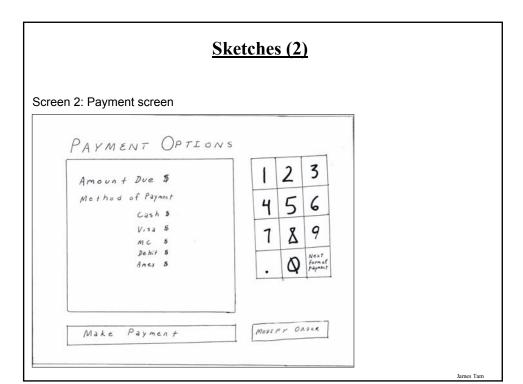
### **Sketches**

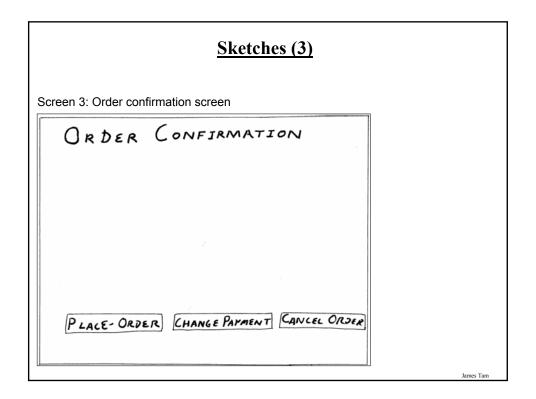
MENU

#### Screen 1: Initial order screen

THE HAPPY DUDE

BEVERAGES BURGERS FRIES LITTLE MEDIUM GREAT GIGGLE SIZED CHUCKE SIZED GUFFANSIZE BASIC MERRY BURGER \$1.50 (SINGLE BEEF PADDY) SMIRKING SMALL FREES \$ 0.75 \$1.75 50.20 51.00 THE JOLLY BURGER \$2.25 MEDILM GRINNER FRIES \$1.00 JUTCE (APRE, ORANGEOR CRAWBERRY) 81.75 WITH LETTICE & TOMBYO) 81.50 \$1.00 CLASSIC HAPPY BURGER \$2.75 LARGE SMILEY FRIES \$ 1.50 \$1.25 COFFEE \$ 0.75 \$ 1.00 (DOUBLE BEEF PASSY, SNISS CHEESE, LETTUCE & TOMATO) (DECAF, REGULAR, STROM OR INSOMNIAC) THE ECSTATIC BURGE \$350 SUPER LARGE SMILEY FREE 81.75 \$1.25 TEA (HOT OR ICE) 81.00 \$0.75 (A TRIME DECKER BURGER DRIPPLING WITH SWITS CHEESE, LETTUCE & TOMATOES)





### **Sketches (4)**

Screen 4: Order is confirmed

YOUR ORDER HAS BEEN PLACED.

PLEASE TAKE YOUR RECEIPT TO THE COUNTER TO GET YOUR ORDER.

Thank you and come again!

James Tam

# Sketches (5)

Screen 5: Inactivity screen

WARNING!

YOU HAVE BEEN IDLE FOR TOO LONG YOU NOW HAVE 'Q SECONDS TO TOUCH THE SCREEN BEFORE YOUR ORDER IS CANCELLED

#### **Low Fidelity Prototypes**

#### **Storyboarding**

- It's a series of key frames
  - Originally from film; used to get the idea of a scene
  - Snapshots of the interface at particular points in the interaction





THE HAPPY DUDE MENU

(PUSH BUTTON TO PLACE ORDER)









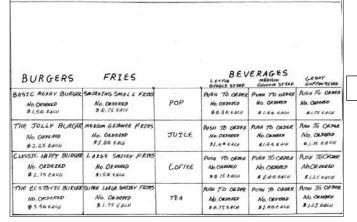
• For interfaces it allows users to quickly evaluate the direction of the design

James Tan

# **Storyboarding**

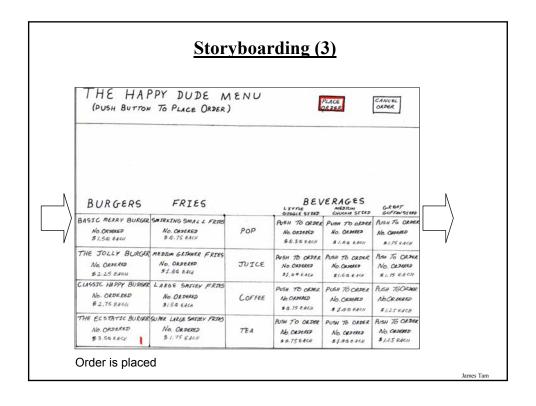
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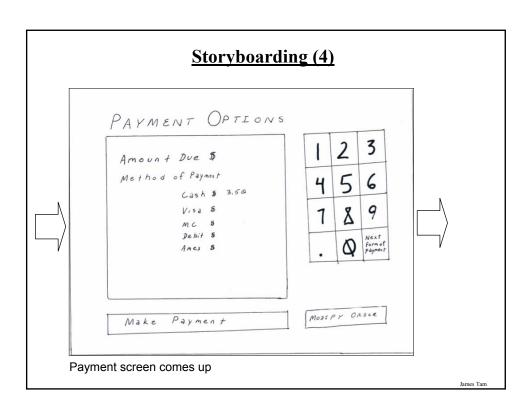
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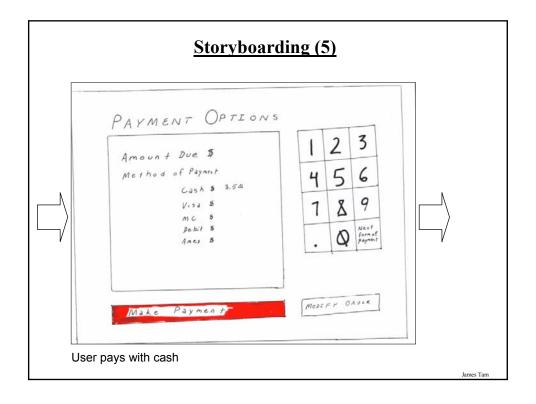


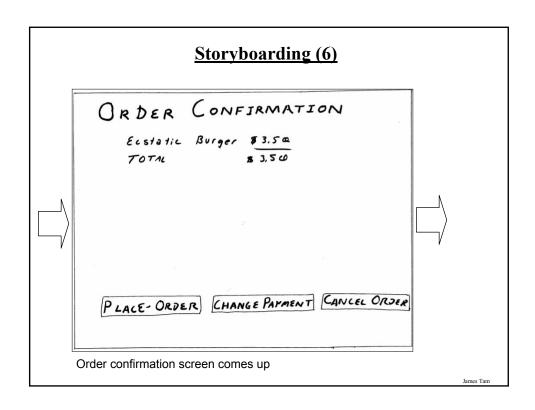
Initial order screen

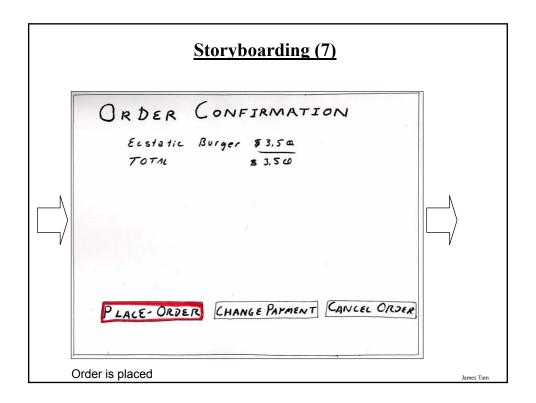
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# **Storyboarding (8)**

YOUR ORDER HAS BEEN PLACED

PLEASE TAKE YOUR RECEIPT TO THE COUNTER TO GET YOUR ORSER.

Thank you and come again!

Order confirmation is shown

THE HAPPY DUDE MENU (PUSH BUTTON TO PLACE ORDER) James Tam

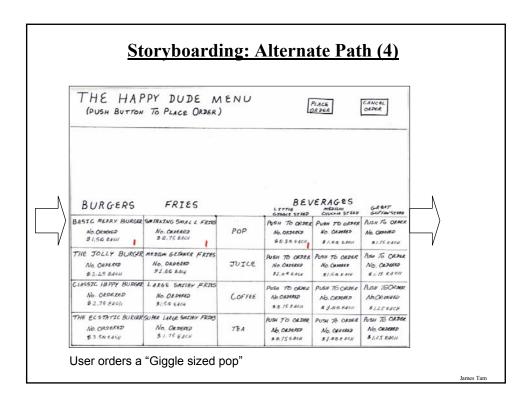
# **Storyboarding: Alternate Path**

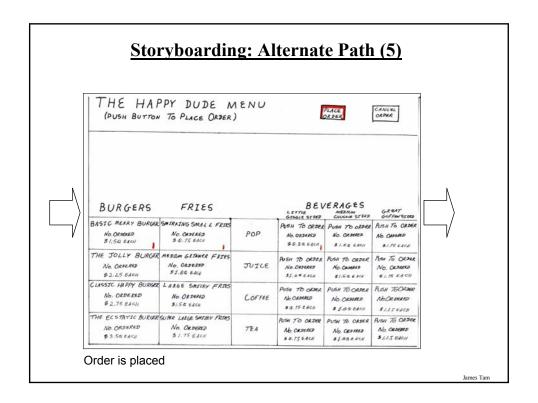
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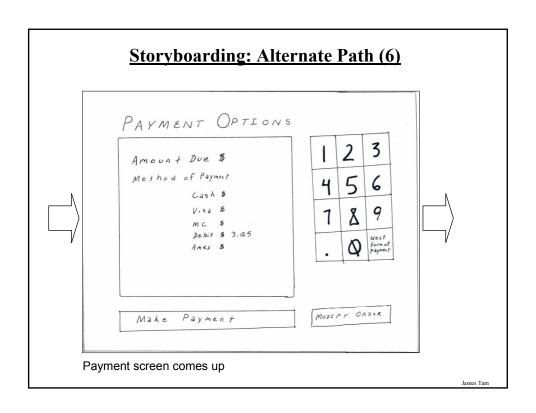
Initial order screen

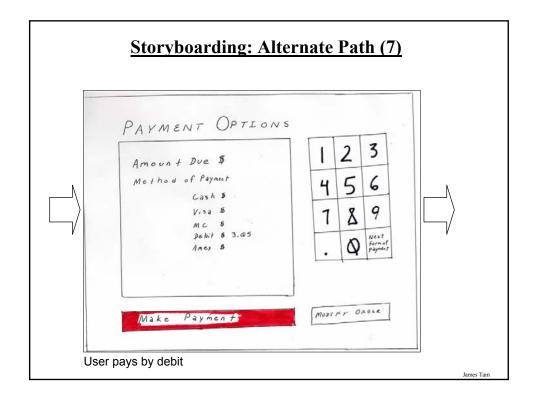
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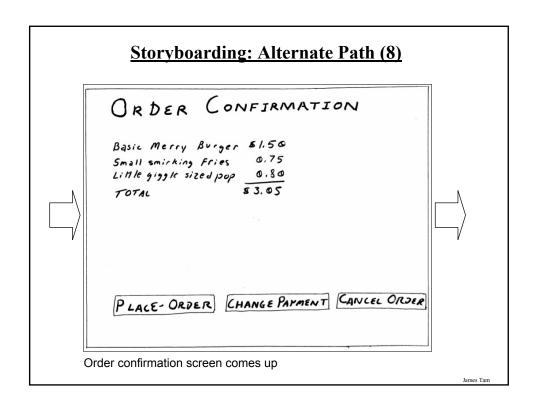
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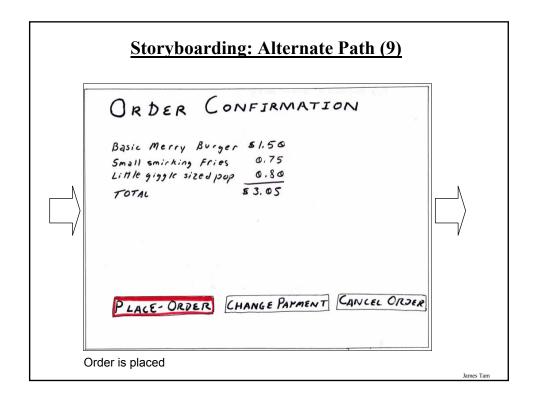












### **Storyboarding: Alternate Path (10)**



PLEASE TAKE YOUR RECEIPT TO THE COUNTER TO GET YOUR ORDER.

Thank you and come again!



Order confirmation is shown

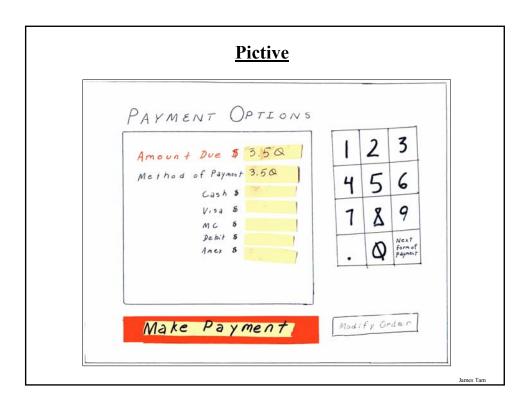
James Tam

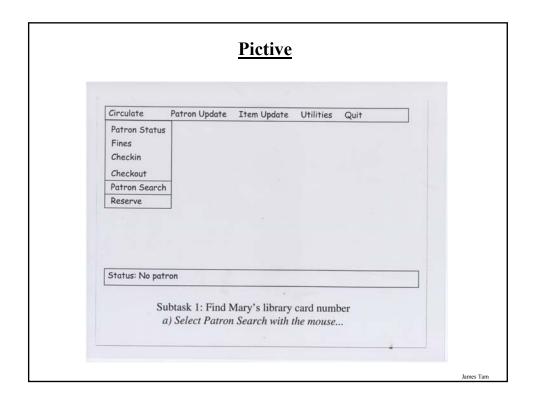
### **Low Fidelity Prototypes**

#### **Pictive**

- "Plastic interface for collaborative technology initiatives through video exploration"
- Key points:
  - Design consists of multiple layers of sticky notes and plastic overlays
  - Interaction is demonstrated by manipulating notes
- Session is videotaped for later analysis
  - Usually end up with mess of paper and plastic!
  - "How does it work again?"







### **Low Fidelity Prototypes**

#### **Tutorials and manuals**

- Write them in advance of the system
- What are they?
  - Tutorial for step by step description of an interaction an interface "walk-through" with directions
  - Manual for reference of key concepts in-depth technical description



- If highly visual, then storyboard is set within textual explanations
- Does this work?
  - People often read manuals of competing products to check: interface functionality match to task
  - Acts as a design tool

James Tam

# **Tutorials**



Star Trek: The Birth of the Federation is the property of Atari: http://www.atari.com/

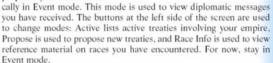
#### **Tutorials**



The Pakleds have offered you a Friendship treaty. To read and respond to their proposal, right-click to call up the Marker window. Click the bottom left button to bring up the Diplomacy screen.



Since you just received this proposal, you are automati-



The proposed Friendship treaty is of indefinite length and will allow you to establish trade with the Pakleds.

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Star Trek: The Birth of the Federation is the property of Atari: http://www.atari.com/

James Tan

### **Tutorials**

There are three things you can do with this proposal:

- 1. You can accept it by clicking the Accept button.
- 2. You can reject it by clicking the Reject button.
- 3. You can ignore it by leaving this screen.

Your decision will be final when you end this turn. Click the Accept button and then right-click to call up the Marker window. Click the top button to return to the Main Galactic screen. Click the Turn button to send your diplomatic response to the Pakleds.

#### THE SUMMARY WINDOW

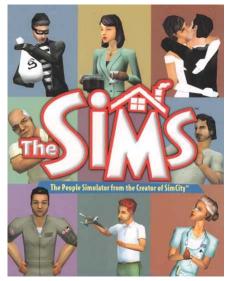
Since you accepted the Pakled proposal and clicked the Turn button, the Summary window will appear which tells you what happened during your turn. This window will appear whenever anything happens to a race you have encountered. Click the Summary button in the top left corner of the screen to bring up the Summary window at any time.

The Summary window has three modes: Events (provides up-todate information on events), Relationships (shows current treaties) and Systems (shows vital statistics of systems you control). When you're finished, click the Close button to close the Summary window.



Star Trek: The Birth of the Federation is the property of Atari: http://www.atari.com/

# **Manuals**



"The Sims" is the property of Maxis: http://thesims.ea.com/

James Tam

# **Manuals**

THE SIMS": A MORLD UNTO ITS OWN	3
TUTORIAL: THE NEWBIES STRETCH THEIR LEGS	5
WELCOME TO THE NEIGHBORHOOD!  GETTING ACQUAINTED	8
GETTING ACQUAINTED	
THE CONTROL PANEL (IGNORE THE PERSON BEHIND THE SCREEN)	
THE MODES	
FAMILIES, FROM START TO FINISH	
BIRTH OF A HOUSEHOLD	2
LIVE MODE: THE SOUL OF A SIM.	3
MOTIVES, NEEDS AND PERSONALITIES	
SKILLS	4
DAILY LIFE—ITS A LIVING, AIN'T IT?	120000000000000000000000000000000000000
ENGAGING A SIM IN ACTIVITY (IT'S OBJECTIVE, MY DEAR WATSON) CHARACTER CONVERSATIONS	
FRIENDS AND LOVERS	2 885000
MOVING IN	
MARRIAGE  BABIES AND SUCH	
KIDS	
NEIGHBORS	6
JEALOUSY	
MOVING OUT	
VIII.	

"The Sims" is the property of Maxis: http://thesims.ea.com/

James Tar

#### **Manuals**

#### MOVING IN

Getting other folks to move in might seem like an invitation to more lost socks in the laundry, but it really can enhance your household and move your game forward. The Moving In proposition is very similar to the marriage proposal, except that the preconditions are less restrictive, and it's available only for same-sex friends. Opposite-sex friends never have Move In available as a pie menu choice. Characters who move in to another household lose their last name and take on the names of the new household.

Here are the basics for mixing the Neighborhood nuts—we mean Sims—together. First of all, and pretty obviously, a neighbor has to be in a Sim's house for it all to happen. Both Sims must be the same sex, and they've both got to be in pretty good moods. Once that's cooking, the household Sim finds "Move In" is a pie menu choice when the visiting Sim is clicked on. So if you've got a situation where a couple of opposite-sex Sims are living together and you're looking for a neighbor to move in, you need to have the Sim that's th same sex as the neighbor be the one that extends the invitation.

The plot thickens: If the two Sims' relationship is good enough, the visitor accepts. Binguinstant housemate! If the conditions aren't ripe, the visitor declines, and so do both parties' Relationship points. The person moving in doesn't require a specific amount of household Simoleons, so watch out for moochers.

If the Sim refuses the invitation, they tell you why: "Your place isn't big enough," or "We don't know each other well enough," or "I'm in a bad mood today."



"The Sims" is the property of Maxis: http://thesims.ea.com/

James Tam

### **Medium Fidelity Prototypes**

#### Prototyping with a computer

- Simulate or animate some but not all features of the intended system
  - Engaging for end users

#### Purpose

- Provides a sophisticated but limited scenario to the user to try out
- Provides a development path (from crude screens to functional system)
- Can test more subtle design issues

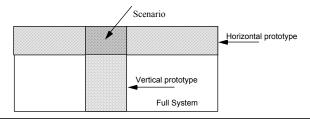
#### Danger

- User's reactions are usually "in the small"
  - Blinds people to major representational flaws
- Users reluctant to challenge / change the design itself
  - Designs are too "pretty", egos...
- · Management may think its real!

### **Medium Fidelity Prototypes**

#### Approaches to limiting prototype functionality

- Vertical prototypes
  - Includes in-depth functionality for only a few selected features
  - Common design ideas can be tested in depth
- · Horizontal prototypes
  - Surface layers includes the entire user interface with no underlying functionality
  - A simulation; no real work can be performed
- Scenario
  - Scripts of particular fixed uses of the system; no deviation allowed



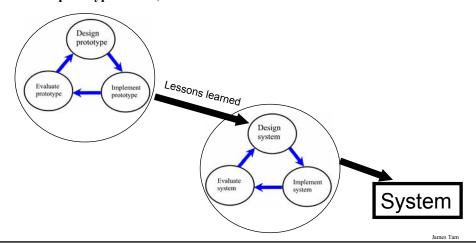
### **Medium Fidelity Prototypes**

### Approaches to integrating prototypes and the final product:

- Throw-away
- Incremental
- Evolutionary

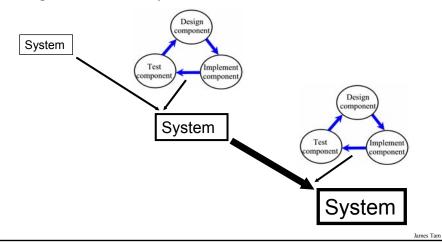
#### **Throw-Away Approach To Prototyping**

- The prototype only simulates the features of the actual system and is used to get feedback
- The prototype is built, tested and then discarded



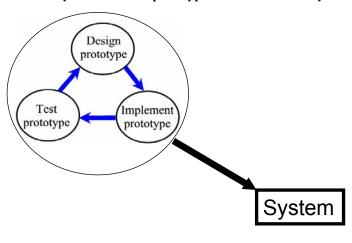
### **Incremental Approach To Prototyping**

- Build the system as separate modules (component)
- Each module is designed, prototyped and completed separately before being added to the final system



### **Evolutionary Approach To Prototyping**

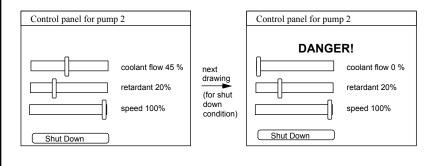
- •Change the prototype itself in order to incorporate changes
- •Eventually the reworked prototype becomes the final system



**Medium Fidelity Prototypes** 

#### Painting/drawing packages

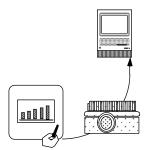
- Draw each storyboard scene on computer
  - Neater/easier (?) to change on the fly than paper
- A very thin horizontal prototype
- Does not capture the interaction "feel"
- NOT the approach to take for the first assignment

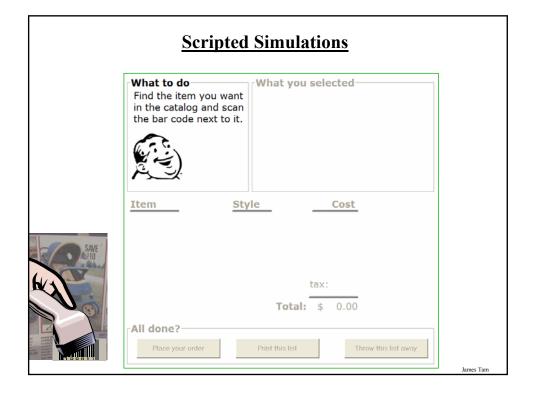


### **Medium Fidelity Prototypes**

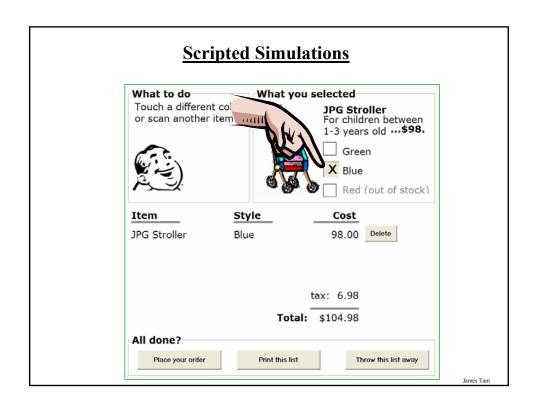
#### Scripted simulations and slide shows

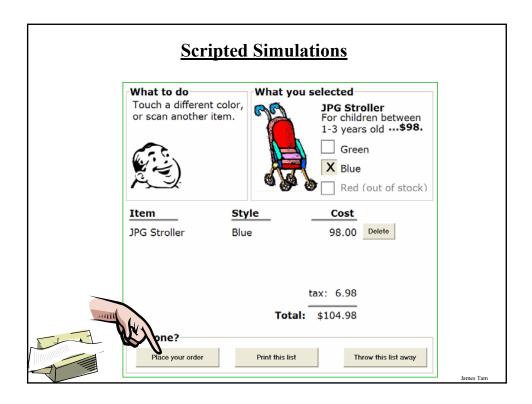
- Encode the storyboard on the computer
  - Created with media tools
  - Scene transition activated by simple user inputs
  - A simple horizontal and vertical prototype
- User given a very tight script/task to follow
  - Appears to behave as a real system
  - Deviations from the script blows the simulation







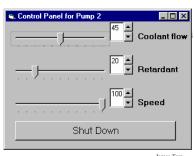




### **Medium Fidelity Prototypes**

#### **Interface builders**

- Tools for letting a designer lay out the common widgets
- Construct mode
  - Change attributes of objects
- Test mode:
  - Objects behave as they would under real situations
- · Excellent for showing look and feel
  - A broader horizontal prototype
  - But constrained to widget library
- Vertical functionality added selectively
  - Through programming



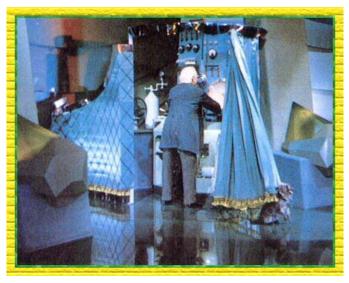
# The Wizard Of OZ: The Movie



The movie "The Wizard of OZ" is the property of Time-Warner: www.warnervideo.com

James Tam

# The Wizard Of OZ: The Movie



The movie "The Wizard of OZ" is the property of Time-Warner:  $\underline{\text{www.warnervideo.com}}$ 

#### **Wizard Of Oz: The Prototyping Technique**

#### A method of testing a system that does not exist

- Human simulates the system's intelligence and interacts with user
- e.g., the voice editor, by IBM (1984)

  What the user sees

  The Wizard

### **Wizard Of Oz: Examples**

# IBM: an imperfect listening typewriter using continuous speech recognition

- Secretary trained to:
  - Understand key words as "commands"
  - Types responses on screen as the system would
  - Manipulating graphic images through gesture and speech

#### **Intelligent Agents / Programming by demonstration**

- Person trained to mimic "learning agent"
  - User provides examples of task they are trying to do
  - Computer learns from them
- Shows how people specify their tasks

#### In both cases, system very hard to implement!

### **The Prototyping Process**

#### Early design

Brainstorm different representations
Choose a representation
Rough out interface style
Task centered walkthrough and redesign

Fine tune interface, screen design Heuristic evaluation and redesign

Usability testing and redesign

Limited field testing

Alpha/Beta tests

Low fidelity paper prototypes

Medium fidelity prototypes

High fidelity prototypes / restricted systems

Working systems

Late design

Iomas Tom

### **The Prototyping Process**

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Assignment One

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### What You Now Know

#### **Prototyping**

- Allows users to react to the design and suggest changes
- Low-fidelity prototypes best for brainstorming and choosing representations
- Medium-fidelity prototypes best for fine-tuning the design

#### **Prototyping methods**

- Storyboarding
- Pictive
- · Vertical, horizontal and scenario prototyping
- · Scripted simulations
- · Wizard of Oz

